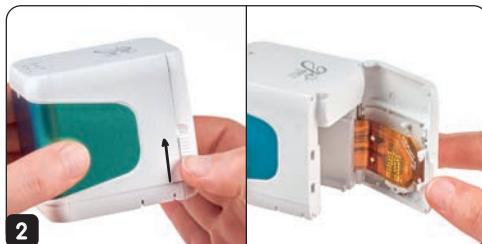# QUICK SETUP GUIDE

go

COLOP®
e-mark

1. e-mark® go assembly

1 Remove from docking station

2 Open front door

3 Remove film from print head

4 Insert cartridge

Be careful, do not touch any contacts or the print head!

5 Close front door and charge for 2 hours

6 Switch on

7 Print your SSID & Password!

8 Put the e-mark go always back into the docking station after printing!

2. Download and setup your app
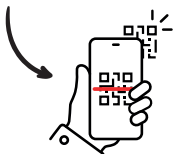
Download on AppStore
or Google Play Store:

Benefits for registration:
- access to template/clipart store
- new templates & cliparts in the
- store regularly updated
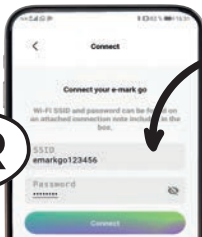- synchronisation between different devices

3. Connect your e-mark® go

Click on "Scan QR code"
and scan the **QR code** ...

OR

... manually enter the **SSID and password**,
which is found on (see below)

imprint after reset or first imprint	packaging	label on the e-mark go

Device name:
COLOP e-mark go
Manufactured for
COLOP Digital GmbH
Made in Austria
SSID: emarkgo10daos
PW: ca40057d

The e-mark® go at a glance

1. Front door
2. Print head of cartridge
3. Sliding wheels
4. Magnets
5. Reset hole
6. Optical sensor
7. USB-C port – for charging only
8. Exchangeable handle label
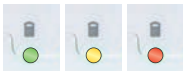9. Docking station with protective cap for the print head
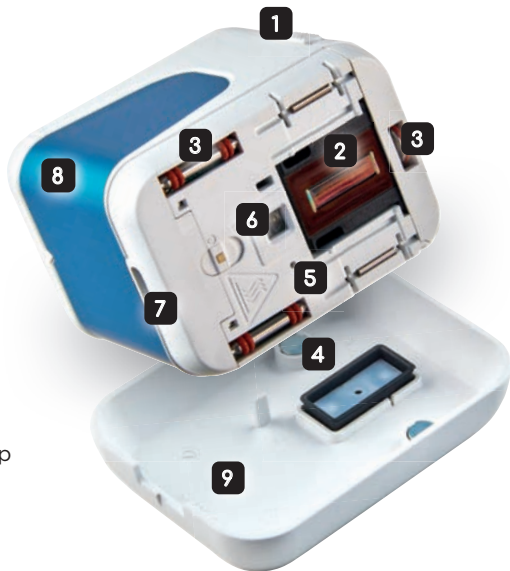
Light indicators

Blue position LEDs
Use the blue lights to position your imprint. The light shows the top and bottom of your imprint.

Battery indicator
green 41 – 100 %, **yellow** 11 – 40 %, **red** 0 – 10 %

Printing indicator
green: ready to print; all lights **blinking red:** cartridge empty, no cartridge, device error

Wifi connection indicator
blue: active Wifi connection
no light: no connection

	Behaviour	Description
🔊)))	Beep once	Print job transmitted
🔊))))))	Beep twice	Print is complete, Cleaning cycle finished
🔊)))))))))	Beep continuously	Print head warning: put it back on the docking station
🔊)))))))))	Beep continuously	Error – switch it off/on

Print head cleaning

The cartridge is a sensitive part and requires special care. Especially when the e-mark® go is not used on a daily basis, more intensive cleaning is necessary. We recommend weekly cleaning.

Automatic cleaning cycle
Whenever the e-mark go is taken from the docking station, the print head is cleaned automatically. The intensity of cleaning increases the longer the e-mark go is not used.
1. Take e-mark go from docking station
2. Hold briefly in the air (wait for ink to disperse)
3. Put on paper & print!

Before printing on a ribbon, special paper or material, we recommend doing a test imprint.

Manual print head cleaning
1. Take a slightly dampened piece of cloth
   (only pure water, no cleaning agent!)
2. Take the e-mark go out of the docking station
3. Wipe the print head from top to bottom
   (never sideways, as this could damage the cartridge)

For a more intense clean try the quick cleaning in the app.

Need some help?

Setup Video

emarkgo.colop.com/
setup

Full
User Manual

emarkgo.colop.com/
usermanual

Help Centre/
Support

emarkgo.colop.com/
helpcenter

Still not satisfied?
Contact us, we are happy to help you:
emarkgo.colop.com/support

Happy?
That's great! We would really appreciate your positive
review or comment on Facebook, Instagram, Amazon
or our online shop. Thank you.

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